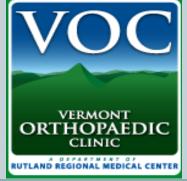
## Orthopaedic Surgeons as Hospital Employees: What creates a Successful Practice

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#### **Disclosures**

(as of April 2014)

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AAOS, Practice Management Committee Vermont Orthopedic Society AAOS, Board of Councilors

## Learning Objectives

- Understand why orthopaedic surgeons are considering hospital employment
- Learn about the advantages/disadvantages
- Identify the characteristics of an opportunity that is likely to be successful.
- Become aware of resources to facilitate the creation of a productive employment relationship with a hospital.

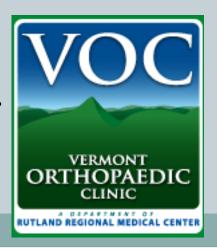
## Physician Alignment/Clinical Integration

- Hospital Employment
- Medical Directorships
- Service Line Co-management
- Physician Hospital Joint Ventures
- Physician Service Agreement
- Bundled Payments

## Vermont Orthopaedic Clinic

#### Practice in small town with large ski resort.

- 5 Orthopedic Surgeons (all subspecialty trained)
- 2 Nonoperative Sports Medicine MDs
- 2 Nonoperative Spine Care Physicians
- 5 Advanced Practice Providers (PA, NP)
- 90 Bed Hospital
- 25000 orthopedic office visits per year
- 1800 orthopedic OR Procedures per year.



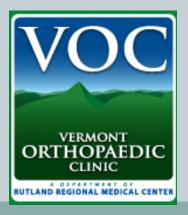
## Rutland Regional Medical Center

- Second busiest ER in Vermont
- Competition is two large academic medical centers both one hour away
- Payor mix is >60% Medicare/Medicaid
- Medical marketplace in Vermont is highly regulated
- Orthopedics >30% of surgical volume.



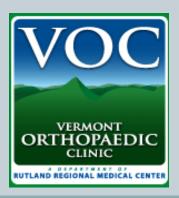
## Vermont Orthopaedic Clinic

- -1996-Salary based on historical earnings
- -2001-Productivity Based Compensation based on Gross Billings
- -2008-wRVU Productivity Based Compensation
- -2012-wRVU Productivity Based Compensation with
  - Alignment and Quality Metrics (12% at risk)
  - -Compensated for ER call
  - -Compensated for PA supervision



## Vermont Orthopaedic Clinic

- Governance-"Dyad"
  - o Clinical Director—MD (compensated for this work)
    - ▼ Strategic Planning
    - × Program Design
    - MD Schedules/Physician Efficiency
    - Patient Satisfaction and Treatment Quality
  - Administrative Leader
    - **Tactical Issues**
    - Operational Resource Management
    - Program Development
    - Creates budget under MD supervision



## Why Do Hospitals Want Us?

# Revenue

Serve their Mission
Stable Call Coverage
Help with reducing the cost of care

Improve Care Coordination (ACO, Global Budget)



## Market Share

Build Market Share



MaintainMarketShare

## What Generates the Revenue?

- Orthopaedic surgery/imaging
  - Hospital revenue \$3.3 million/Ortho Surgeon (Sg2 Report)
- On call coverage to avoid transfers
- Value Based/Quality Initiatives
- Decrease in the cost of care
- Payment reform initiatives now and future

## Physician-hospital Alignment Facilitated by Employment

- Payment Reforms-VBP, Bundled Payments
- Supply cost management
- Global Budget Agreements, ACOs
- Clinical Documentation Inquiries
- Service Excellence Initiatives-CG-CAHPS
- Marketing the Physician

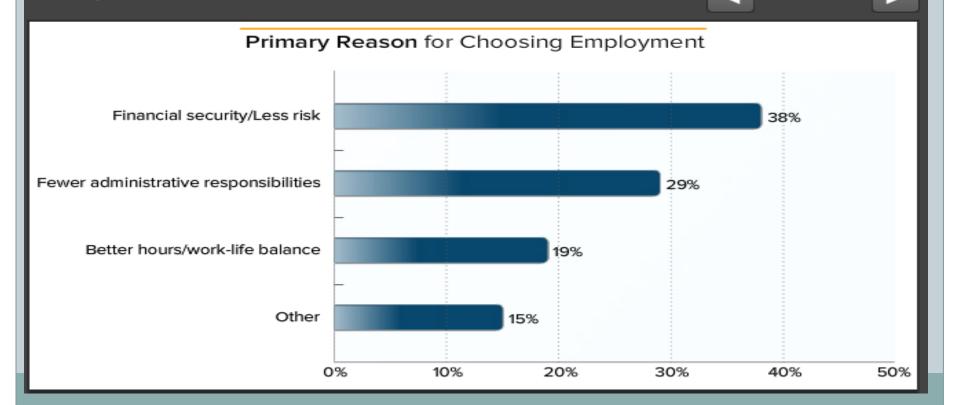
## Reasons to Consider Employment

#### **Medscape Survey 4600** physicians, 2014

March 11, 2014

#### Employed Doctors Report: Are They Better Off?

Leslie Kane, MA



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## **About Financial Stability**

- Beware! Starting salary vs ultimate compensation capacity
- Payer mix of the community/hospital finances.
- "Fair Market Value" concept.
- Compensation scheme <u>cannot</u> be based on "the volume or value of referrals".
- Compensation scheme
  - Productivity vs salary



## Likes of MDs of Employment

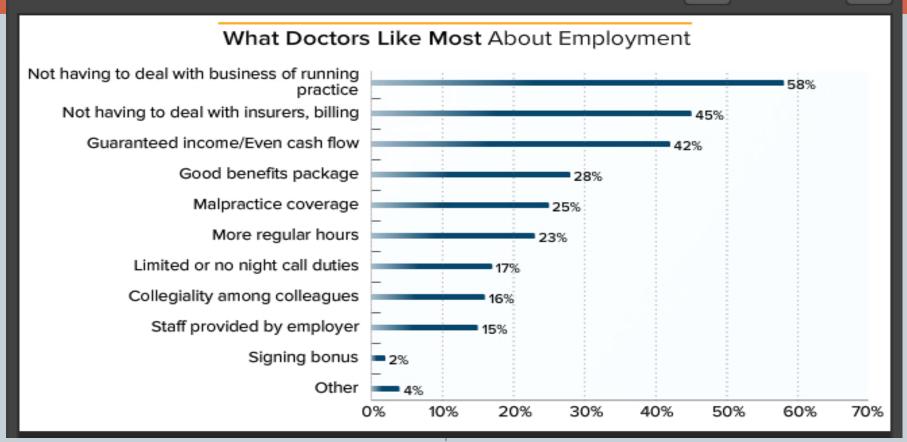
#### Employed Doctors Report: Are They Better Off?

Leslie Kane, MA March 11, 2014



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Medscape survey, 2014

## Dislikes of Employment

#### Employed Doctors Report: Are They Better Off? Leslie Kane, MA 08 of 26 March 11, 2014 What Doctors Dislike Most About Employment Limited influence in decision-making More limited income potential Too many rules Less control over work/schedule Being "bossed around" by management Less/lack of autonomy Too much administrative work Burdensome productivity formula Unpleasant office culture Less interesting work Other 0% 10% 20% 30% 40% 50% 60%

| Medscape Survey 2014

## Pitfalls of Hospital Employment

#### **Personal**

- Loss of autonomy
- Termination
- Compensation Changes
- Contract Renegotiation
- Restrictive Covenants
- Medical Staff Relationships

#### **Professional**

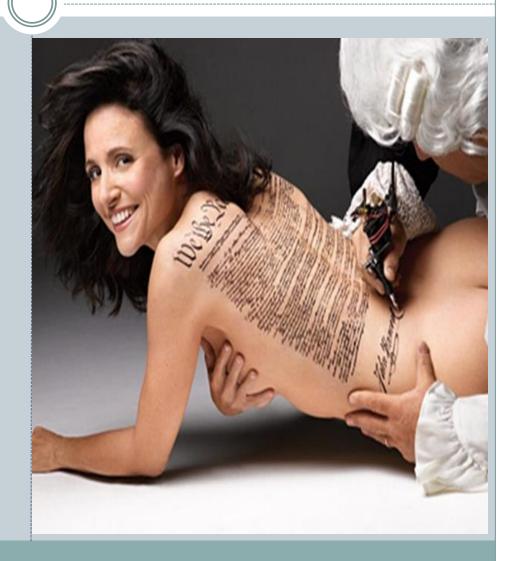
- Loss of control employees, payer
   negotiation, implants,
   clinic resources
- Ancillary revenue no access
- Higher cost ≠ efficiency (EMR vs HIS)

## Administrative Effort of Practice

- EMR/Health Information Systems and resources to run them
- Employee Compliance/training issues
- Coding and Denials
- Regulatory/Audit Issues with Medicare
- Contracting with Payers-Leverage
- KEY: Still MUST remain active in daily operations of the practice
- Critical to have an MD compensated and accountable for managing the practice.

### Contract

- If it isn't in writing, it isn't so.
- The contract cannot make up for distrust of the CEO/VP Physician Services!
- Spend the time to understand the agreement/position.
- Legal Advice is critical.



## **Pre Contract Considerations**

- CEO/CFO/VP of Physician Services attitude/trustworthy?
- Aligned Clinical Expectations?
- Culture/professional values
- HIS/EHR-Chief Medical Information Officer
- Medical Staff structure

- Financial Condition of the Hospital?
- Strategic Plan/Merger?
- Employed Physician Governance Structure?
- Patient Centered Administration?
- Quality Management?
- CEO respects the value physicians bring?

## Pitfalls of Hospital Contracts

- Restrictive Covenants
- Malpractice coverage "Tail"
- Exclusive Service
- Discounting Fees
- Termination Clauses
- Call coverage



## Successful Contract

- Both are rewarded for Productivity
- Quality/Value is measured and rewarded
- No restrictive covenant/non-compete agreements
- Fair termination clauses
- Do not give up any medical staff bylaw protections
- Defines the expectations of both parties
- "Partnership"

## Responsibility of the Employed Physician

- Remain active in the Orthopedic Community, AAOS, AMA, State Society, OREF, PAC
- Be active in Medical Staff Leadership, BOD...
- Actively improve your practice efficiency
- Guide your Hospital and Practice to provide Clinical Quality and Service Excellence
- Support and Value the existence of Private Practice.









## **Attributes of Success**

The market conditions must make financial sense for both parties. If not, do not consider selling your practice.

## **Attributes of Success**

- CEO views relationship as a "partnership."
- Contract aligns incentives
  - Production based with quality incentives.
  - Both parties accountable to the other.
  - Balanced and well researched by both sides.
- Physician wishes to be highly productive, but sensitive to value creation (cost of care).
- Practice management is physician led.
- Physician leaders are compensated for management and leadership.

## References & Resources

- Hospital Employment of Orthopaedic Surgeons: A Primer for Orthopaedic Surgeon. American Academy of Orthopaedic Surgeons, March 2010.
  - http://www3.aaos.org/Govern/Federal/advocacy/view\_primer.cfm
- Physician-Hospital Alignment: Strategies for Success. AAOS, February 2012.
- Hospital physician employment agreements. Chapter 8 Practice Management Center, American Medical Association, 2012.
- American Medical Association: Annotated Model Physician Employment Agreement
  - http://www.ama;assn.org/ama/upload/mm/46/model\_physician\_aug.pdf
- <a href="http://cjattorneys.com/?p=432">http://cjattorneys.com/?p=432</a> Orthopaedic Surgeon Employment Issues

## Thank you

• If you have any questions about this program, please contact me:

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## Evaluation of a Practice Opportunity

- Speak with employed physicians at the site
- Speak with employed physicians elsewhere
- Speak with other docs on the medical staff
- Understand the Governance Structure
- Speak repeatedly with the CEO/VP Physician Services
- Healthcare contract attorney/Compensation Consultant/Benchmark Data
- Protocol: Feasibility and Appropriateness
   Evaluation—2010 AAOS Employment Primer

## **Compensation Schemes**

- Make sure you know as much as the hospital about the proposed scheme.
- Productivity Based- wRVU, net to gross ratios vs. straight salary arrangements
- Performance Based-Quality/Outcome metrics,
   Patient Satisfaction scores
- Seek Advice-The best comp. scheme is specific to the local market.